

You have to follow the mentioned terms and conditions before you should confirm your booking with our Mountain Hike Nepal team. You should read them in a careful way to stay aware with respective rights as well as obligations.

BOOKING WITH US

- For booking Nepal, Tibet and Bhutan Tours, You should send with a photocopy of your passport and a 20% deposit of the trip's overall expense after booking the tours. The 20% deposit sum is non-refundable once you've made the travel down payment. The deposit would be treated as a cancelation charge if you cancel your travel any day after booking with us.

The outstanding balance can be paid on arriving in Kathmandu before you start your trek / tour.

Note: For Bhutan and Tibet tours, if you intend to travel directly to those countries, you will pay the balance sum 20 days before your departure date. We reserve the right to cancel your trip if you cannot pay within our agreed period.

- You get the receipt indicating your final booking confirmation once you make advance payment and provide photocopies of your passports.
- We accept varying modes of payments to provide you convenience related to money transfer. These include payments via credit cards, money grams, Western Union and bank transfer. However, you have to pay the service charge of the bank while you deposit the down payment.

LAST-MINUTE RESERVATION

- We also consider last-minute reservations. You can book a trip to Nepal 7 days before departure. However, last-minute bookings may not be eligible for Bhutan or Tibet.

TO POSTPONED NEPAL TRIP

- A written letter will be submitted to us, for whatever cause, you cannot travel on the assigned days.

If the Nepal tour is postponed, a minimum of US\$ 100.00 is compensated as a cancelation fee, and hence the remaining balance is allocated for the postponed trip.

RISK AND LIABILITIES

- We are dedicated to delivering the quality services that can provide you a once-in - a-lifetime experience. In this relation, we work out our duties sincerely and professionally to make your trip very smooth. However, Nepal / Tibet / Bhutan's entire activities are performed solely under their own policies 'laws and regulations.

Regardless of conditions including govt. Restriction, Land slide, highway blocking, disaster, weather, civil instability, cancelation of flight, delay, illness or accident, any extra cost incurring

there of shall be borne by customers on the spots. Hence Mountain Hike Nepal and its related organization are not responsible for any changes in above condition

CANCELLATION AND REFUND

- You have to cancel your confirmed trek/tour booking with our Mountain Hike Nepal team in writing minimum 2 weeks before your scheduled trip. You may provide this in writing document or email.

However, even though you may cancel your trip, your down payment amount i.e. 20% of the total price is non-refundable.

But if you have paid more than just the deposit, we would then 20% deduction from the sum and the remainder will be refunded from the initial payment system.

And this policy is valid right after registering your reservation with us. If you intend to cancel your travel within 30 days or fewer than 30 days within your departure date, 20 % deposit is non-refundable.

TRIP CANCELLATION POLICY FOR TIBET AND BHUTAN

The Total deposit you made for every Bhutan and Tibet tour would be called cancelation charge. We cannot postpone any trip to Bhutan and Tibet after booked for particular dates.

INCOMPLETE TRIP

- We are not responsible for any refunds for any incomplete trip, trek or expedition, whatever the reasons from customer's side.

UNFORESEEN CIRCUMSTANCES

- If your tour is canceled due to unexpected events such as natural disasters, battle or adverse climatic conditions, we will arrange another tour. And that even if your trip isn't your preference, your money won't go in waste.

CHANGING IN PRICE

- We reserve our right to change prices under various situations. While our actions must be appropriate, just like in situations such as dramatic exchange rate fluctuations, inflation or government acts, we are not liable to answer for our actions.

TRAVEL INSURANCE

- To attend all of our trips, all our customers should have a full travel insurance policy. Insurance must cover all medical costs, personal injuries, emergency evacuations, travel cancellations, loss of gears and natural calamity, luggage theft or injury and personal belongings.

FLIGHT DELAYS AND CANCELLATION

- Flight delays and cancellations are likely to occur frequently in remote areas, especially in the Everest region, Jomsom, Dolpo, Simikot and Jumla. Therefore, in case of delays, it is best to bring some extra money to purchase food and lodging. Mountain Hike Nepal won't be responsible for any extra expenses. Please, prepare accordingly.

ILLEGAL ACT BY CLIENTS

- If you perform any illegal act during your trip and you are forced to leave Nepal, Mountain Hike Nepal is not responsible for any refunds.

WARNING

- Our terms and conditions apply only if you book your tour directly with us. When you book your tour with us through any agents or third parties, you are responsible for their terms.
- Once you sign this booking / reservation form, you (and any other person on whose behalf you book / reserve) decide to accept all of these terms and condition, you confirm that you have read the terms and condition of this agreement and you guarantee that your details on the booking / reservation form is complete and correct. Your booking is approved on the basis that you know and accept our terms and condition, before you sign below, you must read the entire agreement carefully.

Full Name of Participant: _____

Signature of Participant: _____ Date: _____